

From: Adorno-Vasquez, Katiria <K.Adorno-Vasquez@easternbank.com>

To: Boston's Best Bartending <bostonsbestbar@aol.com>

Sent: Mon, Oct 22, 2018 11:11 am

Subject: RE: Customer service follow up from October 15

Hi Dianna,

Thanks for following up!

We loved Tina and Kim, they were AMAZING!!!! Next time we have an event, we'll ask for them. The crowd was pleased with their service. Super nice, witty and oh so helpful. We hugged at the end! Top notch :D

Warm regards,

Katiria Adorno-Vasquez

Program Administrator

Business Equity Initiative

Eastern Bank

265 Franklin Street, BOS 304

Boston, MA 02110

T: (617) 897-1108

From: "Cooke, Roxann" <R.Cooke@easternbank.com>

Date: October 22, 2012 1:31:13 PM EDT

To: BostonsBestBar@aol.com

Subject: RE: Follow up from September 26th

Hi Dianna,

Kim did a great job as a bartender. She engaged the attendees very well and was very professional. Many of my attendees provided positive feedback about her.

Roxann C. Cooke

Vice President

Branch Manager

Eastern Bank

1906 Dorchester Avenue

Dorchester, MA. 02124

P:617-929-1906

F:617-929-5038

r.cooke@easternbank.com

From: r.digiovanni@easternbank.com

To: BostonsBestBar@aol.com

Sent: 9/26/2011 12:52:21 P.M. Eastern Daylight Time

Subj: RE: Follow up from September 22nd

Hi Dianna,

Everything worked out great.

The bartender did a fantastic job. Thanks for following up.

Bob