

Ms. Dianna Kinosian Boston's Best Bartending Services 28 Fox Road Wakefield, MA 10880

December 11, 2007

Dear Ms. Kinosian,

As the corporate event planner at Comverse, I am writing this to thank you personally for your support in our holiday party last week. Right from the start, you put me at ease that my order for 260 people would be taken care of and I had nothing to worry about! Everything was great. The bartenders arrived promptly, looked great, set up and took care of all my employees. Everyone had a wonderful time.

I would also ask you to convey my sincere thanks and congratulations to all of those other people on your team who contributed to making our event such a success!

I look forward to working with you again in the future.

Yours sincerely,

Ann Veronelli

Executive Assistant

cc Heather Gadon, Human Resources