

B I R T H D A Y P A R T Y

To: Dianna Kinosian <bostonsbestbar@aol.com>

Sent: Mon, Jan 30, 2023 8:20 am

Subject: Re: Customer service follow up from January 28

Hi Dianna,

I was going to send you an email to tell you how amazing Tom was. He was so nice and so helpful. I wish I took a picture of how beautiful he made the bar look once he set up. All of my guests kept raving about him. I will definitely be using your company in the future.

Thank you again!!!!

B I R T H D A Y P A R T Y

To: Dianna Kinosian <BostonsBestBar@aol.com>

Sent: Mon, Nov 20, 2017 3:38 pm

Subject: Re: Customer service follow up from November 18

Hi Dianna,

Kim was wonderful!!!!!!! She easy to work with, so nice and professional. The service was excellent. Set up was easy. I would highly recommend these services to anyone.

Thank you,

Alison

6 0 T H B I R T H D A Y P A R T Y

To: Dianna Kinosian <BostonsBestBar@aol.com>

Subject: Re: Customer service follow up from October 1...

Date: October 3, 2016 at 5:22:31 PM EDT

Hi Dianna,

Nancy was terrific! At the end of the evening I told her that if she ever needed a reference I would be happy to provide one. She was on-time, efficient, professional, pleasant, and helpful. She was a big factor in making the evening a success.

Thank you for sending us Nancy for the evening.

Best regards,

Tom

Thomas B. Waggener, PhD

President

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Cambridge, MA 02142

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4 0 T H B I R T H D A Y P A R T Y

To: Dianna Kinosian <BostonsBestBar@aol.com>

Subject: Re: Customer service follow up from June 5

Date: June 6, 2016 at 10:48:07 AM EDT

Loved Tom, polite, nice, personable, super professional and easy... organized and set that bar right on up... didn't have to worry about a thing.

He was great - can't say enough positive things.

Thank you!!!

KC

B I R T H D A Y P A R T Y

To: Dianna Kinosian <BostonsBestBar@aol.com>

Subject: Lazaro 50th Birthday party

Date: June 28, 2015 at 6:22:05 PM EDT

Hi Everyone!

I just wanted to thank you all for an amazing job on Lazaro 50th Birthday party in Duxbury. The tent looked stunning, everyone raved about how elegant it was inside. The entire night was a huge success!

Carolina and Lazaro were incredibly happy with the entire evening.

My team and I enjoyed working with you all, I hope we get to team up again soon.

Thank you!

Sincerely,

Claudia

7 0 T H B I R T H D A Y P A R T Y

To: Dianna Kinosian <BostonsBestBar@aol.com>

Date: April 1, 2014 at 10:00:18 AM EDT

Subject: Re: Customer service follow up from March 29

Hi Dianna,

Val was terrific. She was truly professional and went above and beyond to help out during setup and cleanup. We would certainly like to request her if we have another event in the near future.

Thanks again.

Nate

B I R T H D A Y P A R T Y

To: Dianna Kinosian <BostonsBestBar@aol.com>

Date: March 30, 2014 at 2:58:57 PM EDT

Subject: Great

Dianna,

The bartender was unflappably efficient...good service! Thank you very much.

Helen

B I R T H D A Y P A R T Y

To: Dianna Kinosian <BostonsBestBar@aol.com>

Date: August 19, 2013 12:39:19 PM EDT

Subject: Re: Customer service follow up form August 17th

Steven was fantastic! He did a great job, was helpful beyond expectations and everyone's feedback was that he was very friendly. He really helped to make the party a smashing success.

Chris M

9 0 T H B I R T H D A Y P A R T Y

To: Dianna Kinosian <BostonsBestBar@aol.com>

Date: July 29, 2013 11:47:40 AM EDT

Subject: RE: Customer service follow up form July 26th

Hi Dianna,

Regis was wonderful — I don't know how it could possibly have gone better.

Thanks again.

MD

9 0 T H B I R T H D A Y P A R T Y

To: Dianna Kinosian <BostonsBestBar@aol.com>

Date: May 20, 2013 7:11:38 PM EDT

Subject: Re: Customer service follow up from May 18th

Hi Dianna,

The event went very well and the bartenders were great! Thank you for asking!
We had a fabulous time with no worries about the drinks. I would certainly use
your services again and would recommend you to others.

Thanks,

Barbara

B I R T H D A Y P A R T Y

To: Dianna Kinosian <BostonsBestBar@aol.com>

Date: June 19, 2012 10:20:53 PM EDT

Subject: Re: Zumix Birthday event June 16th

Hi Dianna,

Thank you for your services everything went well.

Kim was great, please thank her for me again.

I definitely will recommend your services.

Sincerely,

Mariela

B I R T H D A Y P A R T Y

To: Dianna Kinosian <BostonsBestBar@aol.com>

Sent: 4/23/2012 12:26:50 P.M. Eastern Daylight Time

Subj: Re: Follow up from April 21st

Hi Dianna,

Paul was AWESOME, AMAZING AND FABULOUS!!!! He was pleasant, helpful and extremely professional. There was even a little snafu with one of the keg taps and he handled it calmly and effectively. I would HIGHLY recommend BBB and Paul to anyone needing bar-tending services!!!! A+++++++!!!!

Thanks,

Kristin

B I R T H D A Y P A R T Y

To: Dianna Kinosian <BostonsBestBar@aol.com>

Sent: 2/6/2012 3:41:52 P.M. Eastern Standard Time

Subj: Re: Customer service follow up from February 4th

Hi Dianna,

Paul was the best! He arrived early, was willing to help any way he could...
basically can't say enough nice things about him!

If I decide to have another event and am in need of a bartender,
I would request his services!

Celia

B I R T H D A Y P A R T Y

To: Dianna Kinosian <BostonsBestBar@aol.com>

Sent: 10/24/2011 4:55:44 P.M. Eastern Daylight Time

Subj: Re: Follow up from October 22nd

Hi Dianna,

Paul was AWESOME! Thanks so much for sending him. He was very helpful with everything, including my propane heater, which I was having trouble hooking up!

He was professional, efficient, and a nice guy to boot!

We will definitely use you guys again.

Thanks,

Dana DeAngelis

B I R T H D A Y P A R T Y

To: Dianna Kinosian <BostonsBestBar@aol.com>

Sent: 8/27/2011 10:46:19 A.M. Eastern Daylight Time

Subj: Re: TOM

Good morning Dianna,

Just a quick memo to say how wonderful Tom was at our event last evening. He is so personable, capable, neat, enthusiastic and every other good thing one could say about a bartender. Please thank him for us. He made the evening so easy for Dick and me.

Thank you for sending him our way.

Heidi Hennessey

B I R T H D A Y P A R T Y

To: Dianna Kinosian <BostonsBestBar@aol.com>

Sent: 9/6/2011 1:28:36 P.M. Eastern Daylight Time

Subj: Re: Customer service follow up from Septembe 3rd, Spring Step

Dianna

Everything was great on Saturday and working with Jen was a delight.
She was very effiecient and accommodating.

Thanks for your help.

Toni Walker

B I R T H D A Y P A R T Y

To: Dianna Kinosian <BostonsBestBar@aol.com>

Sent: 8/6/2011 1:27:27 P.M. Eastern Daylight Time

Subj: Re: Birhday, August 5th

Kim was amazing!!!!

Thank you.

Jason

B I R T H D A Y P A R T Y

To: Dianna Kinosian <BostonsBestBar@aol.com>

Sent: 7/25/2011 9:50:56 P.M. Eastern Daylight Time

Subj: RE: Follow up from July 23rd, Surprise 40th

Hi Dianna,

We had a fantastic party on Saturday despite the hot temps. Regis was great. He came early enough to set everything up and was prepared with all the appropriate supplies.

All in all, we were very happy with how things turned out and how much easier it made our party to have a bartender!

Thanks for great service!

Martha Masiello

B I R T H D A Y P A R T Y

To: Dianna Kinosian <BostonsBestBar@aol.com>

Sent: 6/13/2011 12:25:24 P.M. Eastern Daylight Time

Subj: Re: Follow-up feedback from June 10th

Paul was great! Everything was flawless. Thanks for all your help and best of all, making it easy.

Amy