

From: Cassandra Barci <Cassandra_Barci@avalonbay.com>

To: Boston's Best Bartending <bostonsbestbar@aol.com>

Sent: Mon, Dec 18, 2017 11:27 am

Subject: RE: Customer service follow up from December 13....

Hi Dianna,

Thank you so much for reaching out. Everything went smooth as always! Kim did a fabulous job, she is always so personable, friendly, and professional to us and our residents. Thank you for always providing us with such great service. It is a pleasure working with you as well!

Warmest regards,

Cassandra Barci

Sales and Service Supervisor

AVA Somerville

445 Artisan Way Somerville, MA 02145

Phone: 617-996-6153 Fax: 617-996-6156

Cassandra_Barci@avalonbay.com